

## WARRANTY STATEMENT

❖ Definition :

This statement confirms that Sun Chemical agree to compensate any customer for the cost parts which have been proven beyond doubt to have been damaged by Sun Chemical inks. The compensation is limited to replacement parts for the machine inking circuit, to the exclusion of any other direct or indirect damages, including cost of labour,

The procedures listed hereafter are aimed at ensuring high quality printing. Non compliance with of any of the conditions herein, in addition to potentially causing printing problems, may limit the compensation paid by Sun Chemical.

❖ Article 1 : Specifications

- Inks must be stored according to Sun Chemical specifications: The products should be stored away from humidity and at a temperature between 5 and 35°C.
- Inks must be used within their expiry dates. The useful life of inks and materials is 12 months from the date of delivery.
- Machines must be maintained according to the preventative maintenance plan defined by the manufacturer.
- Machine operators must be duly qualified and trained in printing and maintenance operations.
- If required the ink change from any brand to Sun Chemical inks can be performed by an appointed representative of Sun Chemical by arrangement, under normal circumstances this is not required.
- The print platform must use Streamline digital inks from Sun Chemical on an exclusive basis.

❖ Article 2 : Conditions & Requirements – In the event of any claim relating to this guarantee

- The batch (s) of inks concerned must be clearly identified for the purpose of testing in our laboratories.
- The parts which are said to have been damaged must be submitted to Sun Chemical for expert evaluation.
- A copy of the maintenance log for the machine concerned, a report of any intervention by the manufacturer and copies of the manufacturer's after sales service invoice must be sent within 8 working days to Sun Chemical.
- These 3 points are obligatory in the event of any claim under the terms of the guarantee.

On behalf of SunChemical Limited